

Why Choose Acadian Medical Alert Systems

Selecting the right medical alarm service provider is an important decision, one that may mean the difference between life and death. You need to find the system that has the features you need and is easy to use. These are a few tips you should consider as you research a medical alert company.

Before you make a decision on a medical alert provider, be sure you know what pre-payment requirements are involved.

There are many medical alert services that advertise no long-term commitment. However, they require a three month minimum service period. **Acadian Medical Alert Service offers a month to month contract with no long-term commitment.**

The lowest priced service is not always the best and therefore, should not be your only consideration for a medical alert service provider.

Reputable providers will have a hard time providing qualified medical alert services at below market prices. However, you should not pay for overpriced services, such as \$50 a month just because of a celebrity endorsement. **Acadian prides itself on its bilingual (English and Spanish) Emergency Medical Dispatch Center, fast response times and almost 40 years of professional and compassionate patient care.**

Before a decision is made on a medical alert provider, be sure you understand the cancellation policy.

Make sure you know what your obligations are in the event you don't need your medical alert service any longer. Some providers charge early cancellation fees and also charge you for return shipping on the medical alarm device. **Acadian Medical Alert Services does not have any early cancellation fee because we offer a no risk month to month service plan.**

Make sure that you choose a provider that operates its own certified monitoring center.

Most medical alert service providers outsource the monitoring of their devices. This is quite common due to the expense associated with building, staffing and maintaining their own monitoring facility. Maintaining a high quality of service is nearly impossible when monitoring is outsourced to a third party. Acadian Medical Alert Services owns, operates and maintains redundant UL-2050 and "Five Diamond" certified monitoring centers. We staff our center 24/7 with Emergency Medical Dispatchers. **Acadian offers its subscribers the best possible patient care with one of the fastest response times in the industry.**

The real test of a medical alert service is what its customers say about it so try and find real customer testimonials.

Customer testimonials let you evaluate the level of service through the eyes of an existing customer. **Acadian has been providing emergency medical care for almost 40 years and has helped save thousands of lives across the country.**

Having trained personnel in the monitoring center is a primary concern you should have before you decide which medical alert provider to use.

In an emergency, when seconds count, having qualified Emergency Medical Trained Dispatchers can mean the difference between life and death. **Acadian Medical Alert Systems maintains a 24/7 bilingual (English and Spanish) staff of Emergency Medical Trained Dispatchers (EMD). Every medical alert operator receives extensive training and is certified as an EMD and can provide life support that can help someone provide CPR, the Heimlich maneuver, control bleeding, open an airway, or deliver a baby.**



"Thank you for your service to my family. During the last few years of illness it proved to be very valuable. I would recommend it highly for elderly people living alone."

Matti M.
Gainesville, FL.

Coverage 24/7 365

With almost 40 years in the emergency medical industry, Acadian's main focus has been and will always be exceptional patient care. Fast emergency response is the cornerstone of our patient care philosophy.

From the largest metropolitan areas to the most rural corners of America's heartland, Acadian Medical Alarm Systems can provide you and your family peace of mind with emergency response that is always close by.

Are you or your loved ones at risk?

FALLS: More than one-third of seniors 65 and older will fall this year. 50% of falls happen in the home. At the age of 75 and older, falls account for 70% of accidental deaths. In many cases, after a fall, people cannot get up without assistance or get to a phone to call for help resulting in serious and sometimes fatal injuries.

HEART ATTACKS: Heart attacks are the single leading cause of death in the United States and affect more than 5 million Americans. Half of which are 75 and older. Survival rates of heart attack victims increase when proper medical care can be administered. The amount of damage to the heart is also decreased the sooner the person can receive medical treatment.

STROKE: Strokes are the leading cause of serious, long-term disability in the United States. Knowing the signs can save lives. If you or someone with you displays one or more of the warning signs, don't delay, get help right away. The longer the brain is deprived of blood the more damage is done.

Warning signs of Stroke

Sudden numbness or weakness of the face, arm or leg, especially on one side of the body

Sudden confusion, trouble speaking or understanding

Sudden trouble seeing in one or both eyes

Sudden trouble walking, dizziness, loss of balance or coordination

Sudden, severe headache with no known cause

There are always new providers trying to get into the medical alert service business. Before you make a decision, ask each provider how long they have been in business.

In most things, experience is something that cannot be measured and is extremely important. Going with a service provider with limited experience may prove to be very costly and may put your loved ones at risk. **Acadian has been providing quality patient care and monitoring for almost 40 years and has helped save thousands of lives across the country.**

When deciding on a medical alert service provider, make sure to find out their repair & replacement policies.

In this age of electronics, there are times when devices have some kind of manufacture defect that cause the device to not work properly. Many providers will charge you for a repair and or a replacement device as well as shipping. **For as long as you are a subscriber with Acadian Medical Alert Systems, we will provide you with unlimited repair and or replacement services.**

Make sure that the monitoring center of a potential medical alert service is UL listed.

Being recognized as an Underwriters Laboratories UL-2050 Listed and "Five Diamond" certified monitoring center signifies that the facility continues to meet the high standards of Underwriters Laboratories. You would be well advised to consider only those medical alert services that maintain a UL listing. **The redundant Acadian Medical Alert Monitoring Centers maintain a UL-2050 listing and "Five Diamond" certification and are Five Diamond Certified. There are approximately 2,700 central stations in the US that interact with law enforcement, fire and emergency services agencies. Fewer than five percent have achieved Five Diamond status.**

When considering a medical alert system, be sure and check how often the system tests itself.

One of the most important functions of a medical alert system is the testing. Testing of the system on a regular basis alerts you and your monitoring station to a possible problem before it occurs. **Acadian's Medical Alert System automatically tests itself and communicates with the Acadian Medical Alert Monitoring Center on a monthly basis. The tests make sure your medical alert system is connected and functioning properly.**

Try calling the monitoring center you are evaluating and speak with an operator.

When you or your loved ones have a need to press the pendant, it is already a tense situation. You want to make sure that the people on the other end of the line cannot only handle any type of emergency, but make the patient feel safe and secure. **Our alarm centers are staffed with Emergency Medical Dispatchers. They are caring and compassionate people that truly care for the wellbeing of others.**

Choose an emergency medical alert service that can meet your individual needs.

Try and talk to the customer service department as well as the medical monitoring department. Look for how each member of the organization treats you and your questions. **At Acadian, we treat all of our members like they are part of our extended family. This sense of family is reflected in every one of our dedicated employees...from the customer service agent to the medical dispatcher.**

Another good way to judge a monitoring service is by the number of subscribers it has.

You want to make sure that any service you choose can maintain the highest level of service possible. The more the customer base grows, the more pressure to maintain service levels increase on the center. **The Acadian Alert Monitoring Centers has over 150,000 subscribers and receives more than 250,000 calls for help each month. With our redundant UL-2050 listed and "Five Diamond" certified monitoring centers and scalability, Acadian can meet all of your monitoring needs.**

How well a provider can customize a plan to fit your needs is key.

Many monitoring companies offer only a fixed plan with no customization. **At Acadian, we listen to your needs from the very start so we can better serve you. We encourage all of our new customers to give us a call at 1-877-315-2028 before ordering. Our knowledgeable Customer Service Representatives can discuss your needs so you can get the best medical alert plan to fit your needs.**

Medical Alert System Enrollment Form

Enrolling for Acadian Medical Alerts is simple and fast. There are three ways to become a member.

1. Order **ONLINE** at: www.AcadianMedicalAlertSystems.com
2. Call us toll-free at **1-877-315-2028**
3. Complete the form below and **FAX** to **1-866-889-8521** or **MAIL** to: **Acadian Medical Alerts, PO Box 91430 Lafayette, LA 70509**

Person Using the Medical Alert System		
Last Name	First Name	
Address 1		
Address 2		
City	State	Zip
Cross Street		
Phone #		
Email Address		
<input type="checkbox"/> Ship to this address		

Person Placing the Order		
<input type="checkbox"/> Same as person using the alert system		
Last Name	First Name	
Address 1		
Address 2		
City	State	Zip
Cross Street		
Phone #		
Email Address		
<input type="checkbox"/> Ship to this address		

Payment Information	
<input type="checkbox"/> AMEX <input type="checkbox"/> VISA <input type="checkbox"/> MasterCard <input type="checkbox"/> Discover <input type="checkbox"/> EFT (Electronic Funds Transfer - see next page)	
Name on Card	Exp. Date (MM/YYYY)
Credit Card Number	*CVV Code (3 or 4 digits)
<p>*VERIFICATION VALUE CODE (CVV)</p> <p>This code is a 3 or 4 digit number which helps validate that the customer placing the order actually has the credit card in his/her possession.</p> <p>For VISA, Mastercard and Discover, the CVV is a 3 digit number printed on the back of the card. Look on the back of the card in the signature box. The CVV is the 3 digit code printed after your 16 digit credit card number or last 4 digits of your credit card number.</p> <p>For American Express, the CVV is a 4 digit number printed on the front of the card just above your credit card number on either the right or the left hand side.</p>	

	Home	Home & Yard	Nationwide
Paid Annually	<input type="checkbox"/> \$299.40 per quarter (At \$24.95 per month rate) FREE Lock Box	<input type="checkbox"/> \$359.40 per quarter (At \$29.95 per month rate) FREE Lock Box	<input type="checkbox"/> \$407.40 per quarter (At \$33.95 per month rate) FREE Lock Box
Paid Quarterly	<input type="checkbox"/> \$88.85 per quarter (At \$26.95 per month rate)	<input type="checkbox"/> \$95.85 per quarter (At \$31.95 per month rate)	<input type="checkbox"/> \$135.85 per quarter (At \$36.95 per month rate) \$25 Activation
Paid Monthly	<input type="checkbox"/> \$29.95 per month	<input type="checkbox"/> \$34.95 per month	<input type="checkbox"/> \$38.95 per month \$25 Activation

Additional Services
<input type="checkbox"/> \$49.95 Extra Pendant
<input type="checkbox"/> \$29.95 Hanging Combination Lock Box
<input type="checkbox"/> \$29.95 Wall Mounted Combination Lock Box

Emergency Resonse Medical Alert Systems as low as \$23.95 a month. For a limited time, Acadian Medical Alerts is offering a 30 day risk free trial of its emergency medical alert system. Try the system for 30 days and if you are not completely satisfied with our service, return it and receive a complete refund, excluding shipping. Refunds for unused months will be based on the regular monthly service charge. For example...if you purchase one of our annual monitoring plans and cancel after six months of service, we will calculate what the monthly option rate would have been for the six months of service, and credit you the balance. That way, you'll never pay more than the monthly payment rate. This offer valid only in the United States. Offer cannot be applied to a previous order. Acadian Medical Alerts reserves the right to cancel or change the promotion without prior warning. Offer good for a one-time trial per monitored address. Returns must be received 30 days from activation.

Cancellation of service can be made anytime. Acadian Medical Alerts Service has no cancellation fees. Once we receive the equipment we will discontinue your service and refund any unused months. Bills are processed on the 5th of each month. If you cancel your service and we do not receive the equipment by the 5th, you will be charged for that month and each month thereafter we do not receive the equipment by the 5th of that month.

Print Name _____ Customer Signature _____ Date _____

Electronic Funds Transfer Form

I hereby authorize Acadian Medical Alert Systems/Acadian On Call to notify my bank through the Electronic Funds Transfer (EFT) process, to transfer the amount as specified on the Acadian Medical Alert Systems Order Form, to their bank. I understand this amount will appear on my bank statement for the purposes of payment and amount verification. I further authorize Acadian Medical Alert Systems/Acadian On Call to transfer the amount on the order form consistent with frequency selected.

Last Name _____ First Name _____

Address 1 _____

Address 2 _____

City _____ State _____ Zip _____

Your Bank's Name _____

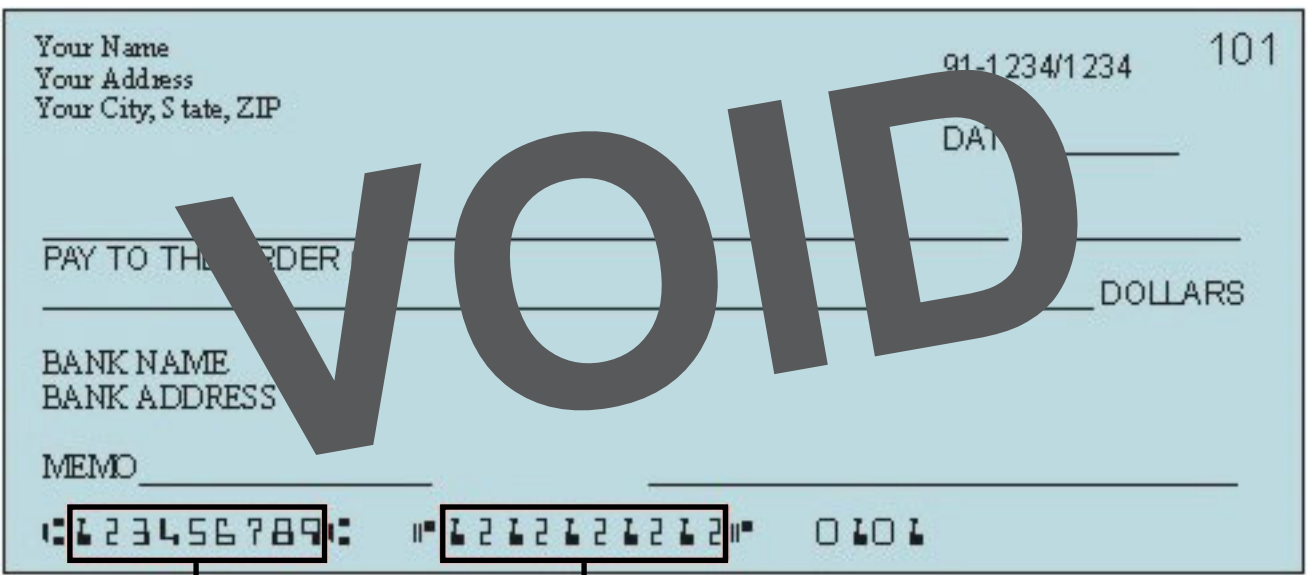
Your Bank Account Number _____

Bank Routing Number _____

I understand this authority is to remain in full force and effect until the offices of Acadian Medical Alert Systems/Acadian On Call has received written notification from me of its termination in such time and in such manner as to afford the depositor a reasonable opportunity to act on it. I maintain the right to stop payment or the debit entry (deduction) by written notification delivered to the offices of Acadian Medical Alert Systems/Acadian On Call to (10) business days or more before this payment is scheduled to be made.

Print Name _____ Customer Signature _____ Date _____

Attach a voided check below



ROUTING NUMBER
(ALWAYS 9 DIGITS)

YOUR ACCOUNT
NUMBER

The Automated Clearing House (ACH) division of the Federal Reserve Bank says electronic transfer (EFT) is by far safer and more secure than writing a check. EFT is tracked and governed by ACH. It is transmitted in an encrypted format while a check passes through an average of 11 people who have access to all of the bank account and personal information.